



Road Transport Operators Public interface (linked to IMI)

Q/A Sessions

17-January-2022

Agenda

- Progress update and deliverables
- Update on Training platform
 - Update on mandatory fields
 - Additional features deployed to training
 - Feedback received
 - Security and Capacity of the system



Progress Update and Deliverables

Clarification work for **Member States**

- **Expert Group** on Posting of drivers in road transport → Labour and Transport authorities represented
- Q&A on the use of **IMI and the public interface**
- Q&A for MS on the **transposition of Directive 2020/1057**
- **Bilateral meetings** with some MS for clarification on transposition work
- **Training sessions and training materials** on the use of new IMI modules
- **ELA workshop** on road transport

Clarification work for **operators**

- **Expert Group** on Posting of drivers in road transport → **IRU** and several **national road transport associations** represented
 - Discussions on posting scenarios
 - Live presentation of the first version of the interface **on 31 May 2021**
- **2 training sessions** on the use of the new interface – Available in 12 languages **on Youtube**
- **Opening of the interface for testing on 6 January 2022**
- **Functionnal mailbox** for questions on the use of the interface launched **on 6 January 2022**.
- **2 follow-up sessions** gathering feedback on the interface on **18 and 20 January 2022**.
- DG MOVE participation in bilateral meetings and webinars from national associations

Clarifications for **operators** - **Deliverables**

- Q&A for operators on **posting scenarios** – **DG MOVE website + link on Help page of the interface**
- Q&A on the **use of the interface** – **Help page of the interface + DG MOVE website** (translation in all EU languages)
- **Training** on the use of the new interface – Available in 12 languages **on Youtube**
- **Video tutorials** in all EU languages - **Help page of the interface + DG MOVE website** (translation in all EU languages)
- Revamping of DG MOVE website
- New pages on Your Europe website



Update regarding IMI

IMI and the Mobility Package

- IMI in general
- 3 new modules under the Mobility Package
 1. RT-Posting Declarations (+public interface connected to IMI)
 2. RT-Conditions of establishment
 3. RT-Social rules
- Website: https://ec.europa.eu/internal_market/imi-net/index_en.htm

Posting of drivers – Front office/Back office

Front office = Public interface connected to IMI



Access: Economic operator **only**

Scope/functionality:

- Submit/manage posting declarations
- Receive notifications that Host country asked documents in IMI
- Submit documents requested by authorities ...

Posting declarations

Documents provided
by operator



Request for documents

Back office = IMI



Access: National competent authorities **only**

Scope/functionality:

- Authorities consult the posting declarations
- Request & receive documents from Host/Home Country
- Requests and receives documents from the operators...



Update on Training Environment

Update on mandatory fields

Update on mandatory fields

- Creation of the company account
 - Identification of your company
 - Community licence number / Certified copy (optional)
 - VAT number (optional)

only the National company register number is mandatory
 - Transport manager
 - Certificate of professional competence (optional)
 - Certificate issuing country (optional)

Reference those fields if they apply

Update on mandatory fields

- Driver details
 - Driver Card (optional)
- Identification document
 - Issue Date (optional)
 - Expiry date (optional)

Reference those fields if they apply

Additional features

Deployed during training period

Additional features

- Management of special characters in text fields
 - In address fields
 - In Company identity numbers (and other text fields)
- Format validation for phone numbers (any number under international format)
- Notifications
 - Overall application notifications
 - Ability to mark as read
 - Email Notifications
 - Ability to opt out for company and user detail changes
 - Ability to choose daily or instant notification for declarations / request for doc

Feedback received

during training period

Feedback received

- Registration process
 - Many issues have been reported with the registration process (creation account / invited to account)
 - Mainly due to the confusion between EU Login account and Company account
- Actions taken
 - Draft of a new procedure to register (PDF)
 - Production of “How to” videos (will be available shortly)
 - Review of the error messages / warnings to make them more explicit
- Recommendations
 - **Create your EU LOGIN account before** you start the registration in RTPD (New account or invited)
 - **If you face an issue, restart the same process/action**

Feedback received

- Errors during registration process
 - User did not create his EU Login account
 - Session took too long / or opened in separate browser, session
 - User did not set a password
- Error during - Creation of a company account
 - click on « Reload the application » and click again on the blue button – « create an account »
- Error during - Registration as an invitee user (from email)
 - go back to your mailbox and click on the registration link again
- Recommendations – **Creation your EU LOGIN account as a first step (ALREADY TODAY !)**
 - **For Training** - <https://ecas.acceptance.ec.europa.eu/cas/eim/external/register.cgi>
 - **Prepare for Production** - <https://ecas.ec.europa.eu/cas/eim/external/register.cgi>

Feedback received - FAQ

- WHO MUST CREATE AN EU LOGIN ?
 - All users of the Road Transport Posting Declaration portal
- WHO MUST CREATE A COMPANY ACCOUNT ?
 - Only one representative of your company (only once)
- WHO MUST GET INVITED ?
 - Any additional users to your portal account – users who will help you administer your drivers, declarations or request for documents.
- WHO CAN ACCESS AN EXISTING ACCOUNT ?
 - Option to “Go to my account” is accessible to all registered users
 - The person who created the company account at next log in
 - The invitees, after completion of the registration process via email at next log in

Feedback received

- Request for new features 1/2
 - Limit Notifications to other users (being reviewed)
 - Removal of some mandatory fields
 - Reviewed previously (company, driver)
 - Ability to copy paste multiple license plates (list separated by ;)
 - Will be implemented shortly in production release
 - Allow for multiple transport managers
 - Collecting requirements
 - Today, ability to use the “Other contact person” which can be specific for each declaration and can be copied to create a new declaration

Feedback received

- Request for new features 2/2
 - Deletion of drivers
 - Ability to delete multiple drivers as once (under review)
 - Ability to delete one driver from the driver details page (under review)
 - Submission of declarations
 - Ability to submit multiple declarations at once (under review)

Feedback received

- Lots of positive feedback regarding the friendliness of the portal
- Many positive feedback related to the core functionalities and the ease of use
- Strong involvement of key organisations in most countries

THANK YOU.

Security and Capacity testing of the system

Security testing

- Security scans as part of our development pipelines
 - Continuous testing
- External whitebox security scan – December 2021
- External blackbox security test – December 2021

All tests passed

Capacity testing

- Automated testing as part of our development pipelines
 - Continuous testing
- Dynamic automated testing – December 2021
 - All tests passed
- Additional testing – January 2022
 - Other scenarios (User assigned to 100 companies ...)
 - All tests passed

THANK YOU

MOVE ROAD TRANSPORT IMI SUPPORT