



#### **Professional Driver Qualification**

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### Drivers companies ambassadors



Contacts with clients, suppliers, authorities and the public:





### Drivers companies ambassadors



Contacts at multiple levels within the organisation:

Drivers;	
Planners;	
Dispatch staff;	
Warehouse staff;	
Company cashier or accountant;	
Other colleagues.	



#### **Expectations?**





### The accomplishment of multiple complex tasks





#### Responsibilities



#### A professional driver has the following responsibilities:

- the roadworthiness and correct maintenance of a truck, truck-trailer or tractor-trailer combination;
- the cleaning of the cargo space, cabin and exterior:

- solving (minor) problems while on the road;
- reporting and taking effective action during delays in the completion of the assignment due to disruption or damage to the vehicle;
- notification prior to the expiry of the validity of required general vehicle documents (annual inspection, maintenance booklet);
- having the loading and unloading equipment on board that is appropriate for the cargo;

- the maintenance and operational readiness of loading and unloading equipment;
- checking for and detecting any damaged or incomplete containers and skips;

- the loading, unloading, pushing and securing of various goods;
- the loading and unloading of liquids;
- the distribution of the cargo throughout the compartments;



#### Responsibilities



#### A professional driver has the following responsibilities:

- the delivery of the correct quantities of packages and receipt of any payment for goods for which cash is due on delivery (COD);
- the delivery of containers and skips (average value ranges from \$ 20,000.00 to \$ 1,000,000.00);
- checking the correctness of the accompanying cargo documents;
- the reporting of damage, comments and flaws relating to the cargo;

- carrying out the transport assignment in accordance with the wishes and requirements of the transport company and the shipper;
- the driving, manoeuvring, loading and unloading in a safe (in terms of traffic), environmentally aware and economical manner, with due regard for the current driving hours legislation:

- maintaining journey work reports, tachograph discs, time accounting sheets and expense forms;
- compliance with the company regulations as regards guidelines for clothing.



#### **Efficiency catalysts**















### IRU Academy CPC Driver



Professional Drivers aim to be multi-skilled professionals fully integrated in the knowledge-based economy. The economic and technological environment in which freight and passenger transport operates is dynamic, complex and challenging leading to an increasing need for well-trained professional drivers.

The Certificate of Professional Competence for Driver (CPC Driver) is a qualification programme for truck drivers. The CPC Driver aims to improve road safety and transport efficiency by helping drivers consolidate and develop the knowledge and skills they require to perform their work on a daily basis.



### IRU Academy CPC Driver



The CPC programme covers the initial qualification and periodic training of professional drivers as defined by the IRU Academy. It focuses on thematic such road safety, fuel-efficiency, CO2 emissions, driver health and cover technical aspects. The following list of subjects are covered:

- The aim of the CPC Driver Programme
- Job Description a day in a life of a Prof. Driver
- Vehicles' types and functions
- Technical elements:
  - The engine and the transmission system
- Technical elements: Safety equipments
- Coupling and uncoupling vehicles
- Rational and defensive driving

- Safe Loading and Cargo Securing
- Social and Regulatory frameworks
- Road Safety
- Health
- Emergency situations
- Socio Economical context and image of the profession
- Review Exercises
- Case Study and pre-test



### IRU Academy CPC Driver





- Detailed Lesson plans
   available for category Truck
   and Bus
- Over 1500 Instruction slides
- Reference Materials
- Best Practices
- Practical guidelines
- Question Bank
- Case Studies



### IRU Academy Driver Programmes



#### Safe Loading & Cargo Securing

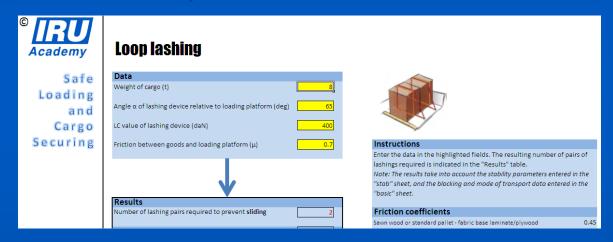




## IRU Academy Interactive Programme on Safe Loading and Cargo Securing



### Calculator: Specific and practical advices



Latest International Reference Standard

CEN 12195-1:2010

### Interactive simulation environment







### **Impact of Training**



Education, vocational training and lifelong learning play a vital role in both economic and social context.

No matter what the industry or the size of your business, training will have a positive effect on safety records and performance which will positively impact the bottom line.





# Vision and Commitment to make road safer





Doha, May 22, 2012



Photo: IRU Academy click to enlarge

#### IRU Academy trains Qatari Instructors on CPC Driver Programme

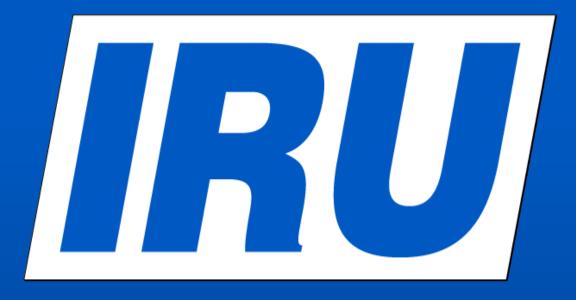
The IRU Academy conducted a 'Train the Trainers' session on its Certificate of Professional Competence (CPC) Driver Programme, attended by 14 instructors from its Qatari Accredited Training Institute (ATI) Mowasalat, which focused on transferring training methodology, presenting training material and sharing best practices through group exercises and activities.

IRU Academy interactive sessions aim to equip instructors with the necessary tools to deliver high quality training to professional managers and drivers, which benefits road safety, transport efficiency and society as a whole.





## Working together for a better future



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