# AskTIR Business Model

AskTIR fully complies with the business model that is set out in the related IRU regulations for centrally managed TIR Carnet activities by an Association with remote issuing offices.

In practice, this means that the Association's Headquarters has full control and supervises all the functions within AskTIR, whilst at remote branches the AskTIR functions are restricted to those necessary to register TIR Carnet activities.

AskTIR has a modular design and operations under each function are separate although extensive links are provided where you may see read-only information from a different module, for example, while you are issuing a TIR Carnet, you will be able to see an overview of this haulier's information, including TIR Carnets in his possession, and any TIR Carnets that are overdue for return.

At remote branches, a user could register the following operations:
- orders for new TIR Carnets to the Association's HQ;
- transfer new TIR Carnets to another branch or to HQ;
- acknowledge receipt of new TIR Carnets (from IRU, HQ or another branch);
- stock management of TIR Carnets available in their own branch;
- issue TIR Carnets to local hauliers (or to foreign hauliers if authorised by HQ);
- return of TIR Carnets from local hauliers;
- declarations of lost/ stolen TIR Carnets by hauliers or this Association/branch;
- control check on a TIR Carnet;
- package used and unused TIR Carnets and return the packages to HQ;

At HQ, **in addition to the above branch operations**, a user could register the following operations;
- manage of user accounts
- set the options to define the Association's Management needs in AskTIR 'Site Properties'
- register and update haulier information, including quotas, guarantee, and status management (local or foreign);
- register and update partners (those entities, other than hauliers, that your Associations might need to contact, for example, local Customs, banks, insurers etc);
- orders for new TIR Carnets to IRU;
- details of TIR Carnet deliveries from IRU (to HQ or IS);
- stock management for TIR Carnets available in all the Association's offices;
- transfers of new TIR Carnets from HQ to IS, from IS to IS, or from IS to HQ
- TIR Carnet issuing prices and daily exchange rates;
- issuance of a TIR Carnet to a local hauliers by a foreign Association;
- TIR Carnet Claims (registration and update);
- TIR-related correspondence (with all partners and with hauliers);
- manage AskTIRNet accounts, giving access to hauliers to view their own AskTIR data via the web-site of the Association;
- package used and unused TIR Carnets and return the packages to IRU.

However, the manager at a remote branch could have the user rights to operate as "HQ", and thus have access to all AskTIR HQ functions