

DocStop: Medical Assistance during Transport Operations in Germany

Aims:

The association "DocStop for Europeans e.V." has been founded to support public healthcare and encourage better medical assistance for commercial drivers on their routes along the trans-European transport networks. For the time being, DocStop is a service offered in Germany by the non-commercial association "DocStop for Europeans e.V.". Planned as a European pilot project, the founders aim to contribute to road safety and humane workplaces for all commercial drivers.

How does DocStop work?

There are various possibilities for commercial drivers (German or foreign) to receive medical assistance en route in Germany should they suffer from pain or illness.

1. Call the hotline: +49 (0)1805 112 024

The caller will receive information on DocStop medical Partners in Germany (with opening hours, address, phone number and parking possibilities). These are either contact points, for example, service areas or medical practices and hospitals in direct proximity of the contact points or motorway exit ramps. The local service staff also help commercial drivers search for an appropriate doctor. The hotline is well-staffed by trained personnel who are able to speak many European languages, 365 days a year, 24 hours a day. A call via a fixed line telephone will cost around 0,14€, mobile telephone charges may differ.

2. Overview of all locations in MAP & GUIDE / IRU TRANSPark

Commercial drivers can use MAP & GUIDE Software, in which all DocStop medical Partners in Germany are integrated, or they can use the interactive International Road Transport Union (IRU) truck parking search and registration tool TRANSPark (<http://www.iru.org/index/transpark-app>).

3. "DocStop for Europeans e.V." website

All the available medical Partners can be found on www.DocStop-online.eu. Thanks to this website, commercial drivers can find out in advance the locations of specialist doctors in Germany before they embark on their journey.

4. DocStop Logo by Partners

All Partners in Germany (either medical partners or service station partners) have the chance to display the DocStop logo in their place of work. As a result of displaying the logo, commercial drivers will be able to access the help and advice of service staff wherever they are Germany. **However, please be aware: each medical Partner decides on the type of help that they offer.**

How is the treatment paid for?

For a **commercial driver from Germany** the same requirements apply as for a normal visit to a doctor. By submitting a **valid health insurance card**, the doctor will charge for the treatment received.

Commercial drivers from other countries must show their European health insurance card. If they do not have such a card, the doctor will write a receipt in exchange for a cash payment.

Cooperation / Support

"DocStop for Europeans e.V." would be grateful for all comments and innovative ideas. Please do not hesitate to contact us at rbernichel@t-online.de.

The conditions of our statute apply. Any claims of guarantee or damages cannot be upheld.